bt quantum q phone manual

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Book Descriptions:

bt quantum q phone manual

It has a hearing aid compatible handset, a message indicator lamp, an internal speaker and microphone providing onhook dialling, and five types of keys feature keys, dial pad keys, navigation keys, menu keys and programmable keys. Navigation Keys The two top keys on the lower half of the telephone are preprogrammed as Navigation Keys. Use these keys to page through display screens. Menu Keys Use these keys to view and select feature options. Display Viewing area for using features and identifying callers. Feature Volume control for the ringer, handset, and speaker. Adjust ringer volume while telephone is ringing. Down Adjust handset or speaker volume while using handset or speaker. For more information see Feature Access Codes on page 60. Page 5. Handset The handset is hearing aid compatible HAC. Feature Volume control for the ringer, handset, and speaker. Down Adjust handset or speaker volume while using handset or speaker. Activates Handsfree mode speakerphone. Note Removing the headset from the headset Jack automatically turns the headset off.These phones do not provide the same level of features as systemphones. However entering a feature code can access certain features. See the codes on Page 60. The BT Quantum is compatible with other standard telephones. Refer to your telephone user guide for information on how to use your specific telephone. From a BT 5320, 5330, 8568 or 8528 systemphone select a line and dial 141 followed by the external number. From all phone types, dial 9 or 760769, and dial 141 followed by the external number. Making a Call to an Extension Group Your BT Quantum system may be programmed with up to 20 Extension Groups.This returns to the call placed on hold by the telephone. If an extension has two calls on system hold, selecting Return to line or dialling 719 will return to the first call that was put on hold. For a description of Class of Service Override, refer to the BT Quantum Administration Guide.http://51dentist.com/userfiles/1600257854.xml

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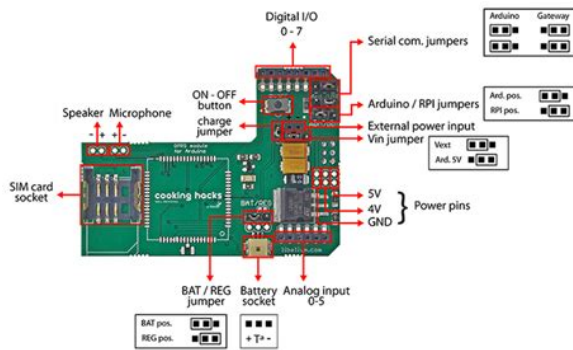
Adding Numbers to your Personal Speeddial list. If some numbers have been entered without names they are presented at the end of the list.By default, extensions are not allocated voicemail. Please consult your system administrator or refer to the BT Quantum Administration Guide for information on how to configure group or the system voicemail. When there is a new message on the System Voice mail the Message Waiting light on extension 201 will be lit and xx Sys VM messag will appear on the top line of the display.Monitoring and pickingup callers as they speak to your voicemail You can operate your voicemail in Voicemail Monitor Mode. In this mode, when calls are diverted to your voicemail and your extension is free, the callers message is relayed over the speaker of your systemphone. If your extension is equipped with a telephone that can display the incoming number information, an indication will be given on the telephone that you have new voice messages. Replays the first message Go back to start of message with no time stamp Go back to previous message. Go back to start of message including time stamp Play the next message. Erase the message Forward message to another extension. Advanced Options Dial Return Call. Automatically make a call to caller who left the message. Not applicable with remote mailbox access Leave a message Return to the main menu Retrieving voicemail messages remotely In order to access your extension voicemail remotely you must have your calls diverted to your voicemail, and have. Go to previous message Go back to start of message including time stamp Go to Next message To Delete this message Forward message Help Main Menu Exit After message playback begins Dial. These codes are included in the Call Logging output. On a BT 8528 systemphone, Q DECT telephone or a compatible standard telephone, to enter an account code, dial 796 followed by the fourdigit code. The names or numbers are displayed as follows Page 35.http://delhitaxplanner.com/userfiles/db2-udb-luw-manuals.xml

If a name is associated in both of these stores the CLI store name is presented. Note Broken tone is

not provided on Q DECT telephones when Divert All Calls is enabled. It is provided on all other telephones Note Confirmation tone is returned when diversions are set or cancelled from the Q and DECT telephones. When Do Not Disturb is set you will hear a broken dial tone when you lift the handset. Broken tone is not provided on DECT phones when Do Not Disturb is enabled. The extensions that can make announcements over the PA are set in system programming. See the BT Quantum Administration Guide for programming instructions. Making an announcement over the speakers of all systemphones and the PA Page All allows any extension to make an announcement over the speakers of all systemphones and the PA amplifier. Reminder calls must be set daily and cannot be set more than 24 hours ahead. Setting a Reminder Call on your extension From the idle menu, scroll until Reminder Call is displayed. Select Reminder call. Information is not stored for calls with withheld or unavailable numbers. When a new record is received and the memory is full, the oldest record is discarded from memory. The display on the desk telephone shows Retrieve from mo. When selected, the call is re connected to the desk telephone and disconnected from the mobile.To do so, your administrator must first use the web interface to configure the extension as an IP phone. For instructions, refer the BT Quantum Administration Guide.Adjusting the Viewing Angle On a BT 8568, BT 8528, BT 5320 and BT 5330, the stand built into your telephone tilts to give you a better view of the keys. Using Programmable Keys Programmable Keys on BT 5320, BT 5330 and BT 8568 Systemphones You can reprogramme any or all of the programmable keys located on the systemphone. Locking your extension Extension Lock allows you to lock your extension to prevent unauthorised users from making external calls.

The new Personal code will not be displayed when entered. On a BT 8528 systemphone, Q DECT telephone, Q phone or a compatible standard telephone, to change your personal code, dial 714 followed by your current personal code and the new personal code. The following table lists the codes you need to enter to use each feature. Produced by BT Business Information Systems Marketing Page 62 BT Quantum User Guide Rev 4. When you use your phone equipment, basic safety There may be a remote For repairs, return The cursor flashes on the first digit, numbers may be entered in the same way, to confirm. The cursor flashes on the first digit, numbers may be entered in the same way, Key button function description a maximum of 15 digits can be entered, press the PHONEBOOK key to confirm. If there is no message the LCD displays "NO CALL". To get more targeted content, please make fulltext search by clicking here.This User Guide is your guide to using the features of the BT Quantum system with a BT Digital or IP Systemphone, a BT Q DECT. This User Guide is your guide to using the features of the BT Quantum system with a BT Digital or IP Systemphone, a BT Q DECT. Quick Reference Guides for each of the telephones supported by the BT Quantum summarize the features and functionality of the BT 8528, BT 8568, BT 5320, BT 5330 and BT 5360 systemphones, BT Q DECT telephone and BT Q Telephones. BT Quantum Administration Guide for information on how to administer your BT Quantum system using the web interface and the programming extension. BT Quantum Quick Start Guide for a quick overview of how to get a basic system up and running. BT Quantum Installation Guide for instructions on installing and commissioning the BT Quantum system. BT contact details BT Quantum OnLine Support BT Quantum Help Desk 0870 240 8377 BT Fault Reports 0800 800 154. For information on obtaining additional systemphones or system options, please call BT Sales at 0800 800 152.

Digital I/O
0 - 7

Serial com. jumpers

Arduino   Gateway

ON - OFF button
charge jumper

Arduino / RPI jumpers

Ard. pos.
RPI pos.

Speaker Microphone

External power input
Vin jumper

Vext
Ard. 5V

SIM card socket

cooking hacks

5V
4V
GND

} Power pins

BAT / REG jumper

Battery socket

Analog input 0-5

BAT pos.
REG pos.

+ T° -

These numbers are preprogrammed and can be accessed under the Directory key on the systemphones. Page 1 About your BT Quantum telephones The BT Quantum communications system supports five different types of systemphone. BT 8568 and BT 8528 Digital Systemphones. BT 5330, BT 5320 and BT 5360 IP Systemphones. These can be used as both internal extensions and as remote teleworker extensions. In addition, BT Quantum also supports the following phones. BT Q DECT telephone up to 4 can be supported on your system. BT Q Telephone. The following section gives a short description of each of these telephones. You can also use a softphone with your BT Quantum system. This is a software program that allows you to have an extension connected over the Internet using a PC. This is documented in the BT Quantum Unified Communication UC package. BT Quantum Systemphones Systemphones provide enhanced functionality over standard analogue or DECT telephones. They offer increased comfort and larger, easy to use menu driven displays. BT Quantum supports four different types of systemphone. BT 8568 Digital Systemphone The BT 8568 Digital Systemphone is equipped with a sixline display. It has a hearing aid compatible handset, a message indicator lamp, an internal speaker and microphone providing onhook dialling, and five types of keys feature keys, dial pad keys, navigation keys, menu keys and programmable keys. Page 2 Handset The handset is hearing aid compatible HAC. Navigation Keys The two top keys on the lower half of the telephone are preprogrammed as Navigation Keys. Display Viewing area for using features and identifying callers. Rapid flashing An incoming call or the phone is in Auto Answer mode On On a call or using a feature. Off Telephone is idle. Page 3 Feature Keys for the BT 8568 and 8528 systemphones Provide quick access to commonly used features. Key Feature Up Down Volume control for the ringer, handset, and speaker.

Handsfree Adjust ringer volume while telephone is ringing. Mute Adjust handset or speaker volume while using handset or speaker. Directory Activates Handsfree mode speakerphone. Handsfree is half duplex Programme Cancel Press to temporarily turn off microphone during a call. Redial Activates the Personal and System Directories. Hold Programmes features when telephone is Idle. Cancel key when handset lifted. Message Calls the last external number dialled. Cannot redial internal numbers. Places the current external call on hold. Cannot put internal calls on hold. Transfers the current call. Connects to voice mailbox and lights to indicate message waiting. Dial pad Use the dial pad keys to dial telephone numbers, enter feature codes, and enter characters when using features that require text input. Programmable Keys Fourteen of the sixteen keys on the lower half of the telephone are programmable. The top two of the sixteen are Navigation Keys. See above. In default the fourteen programmable keys are programmed as lines 1 to 14. All fourteen programmable keys can be programmed with features. See Using Programmable keys on Page 53. External Speaker Provides audio for handsfree calls and background music. Page 4 BT 8528 Digital Systemphone The BT 8528 Digital Systemphone includes the same features and functionality as the BT 8568, with the following exceptions. It is equipped with a twoline display. The Transfer Key is used as a recall key for transferring calls, setting conference calls and activating features while on a call. In order to access systemphone features you must use the BT Quantum Feature Access Codes. For more information see Feature Access Codes on page 56. The Page Navigation Keys are used to scroll through the System and Individual Speed Dial Directories. Page 5 BT 5360 IP Systemphone The BT 5360 IP Systemphone is a fullfeatured IP telephone that provides voice communication over an IP network.

FORMULADESIGN.COM/images/bosch-vision-300-dryer-manual.pdf

The BT 5360 systemphone has 48 programmable keys on three pages, 16 keys per page. Use the Page Navigation keys to scroll through the pages. 15 keys are preprogrammed as Line keys. All keys can be reprogrammed as features. Page 6 BT 5330 IP Systemphone The BT 5330 IP Systemphone is a fullfeatured, IP telephone that provides voice communication over an IP network. Handset The handset is hearing aid compatible HAC. Page 7 Feature Keys for the BT 5320, 5330 and 5360 systemphones provide quick access to commonly used features. Phone adjust Activates Handsfree mode speakerphone. The Handsfree is full duplex. Redial Adjusts contrast and brightness. Transfer Cancel key when handset lifted. Dial pad Use to dial telephone numbers, enter feature codes, and enter characters when using features that require text input. Page Navigation Keys Use to page through Display screens. Programmable Keys There are 15 programmable keys on three pages, five keys per page. Use the Page Navigation keys to scroll through the three pages. All keys are pre programmed as Line keys. They can be reprogrammed as features. See Using Programmable Keys on Page 53. External Speaker Provides audio for Handsfree calls and background music. Page 8 BT 5320 IP Systemphone Similar to the BT 5330, the BT 5320 IP Systemphone is a fullfeatured, IP telephone that provides voice communication over an IP network. The BT 5320 systemphone has 10 programmable keys on two pages, five keys per page. Use the Page Navigation keys to scroll through the pages. All keys are preprogrammed as Line keys. Comfort and Safety Tips Observe the following comfort and safety tips when using your systemphone. Do not cradle the handset. Prolonged use of the handset can lead to neck, shoulder, or back discomfort, especially if you cradle the handset between your neck and shoulder. If you frequently use the telephone, you might find a headset more comfortable.

Adjust the viewing angle The builtin stand tilts to give you a better view of the keys. See "Adjusting the Viewing Angle" on page 51. Protect your hearing. Because prolonged exposure to loud sounds can contribute to hearing loss, keep the volume at a moderate level. You can adjust the volume levels of the handset receiver or headset. See "Changing Volume Levels" on page 51. Page 9 Headset Instructions Your systemphone is designed to work with a headset that has a 4pin, RJtype connector. Only specific headsets are hearing aid compatible HAC. Connecting and activating the headset on the BT 5360, 5330, and 5320 systemphones. Insert the headset jack into the headset port located on the back of the telephone. After a few seconds, Turn Headset on appears on the display.

Select Turn headset on to activate the headset. Turn Headset off now appears on the display to allow you to turn the headset off. Note Removing the headset from the headset Jack automatically turns the headset off. Connecting and activating the headset on the BT 8568 systemphone. Insert the headset jack into the headset port located on the back of the telephone. Press the key and select the option Turn headset on. The phone returns to the Idle menu with Turn Headset off on the display. Note Removing the headset from the headset jack does not exit headset mode. To disable the headset press.Connecting and activating the headset on the BT 8528 systemphone. Insert the headset jack into the headset port located on the back of the telephone. Dial code 707 to turn the headset on and off. Making an internal or external call when using a headset Press the Handsfree key and dial your calls in the normal way. Ending a call when using headset Press the Handsfree key. Answering a call when using a headset Select Answer the Call on the display, or press the Handsfree key.

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Programmable Key Modules Programmable Key Modules PKMs extend the button capacity of the BT 5330 systemphone, and the BT 8528 and 8568 systemphones. The 12button PKM adds 12 keys and the 48button PKM adds 48 additional keys. All keys are not programmed by default. They can be programmed as features. The Bluetooth Module contains a lightemitting diode LED indicating that a cordless device is in use; also indicates the pairing of module and a cordless device. The Cordless Devices Application provides access to the configuration settings and information screens that apply to the Bluetooth module and accessories. Other supported telephones In addition to systemphones, BT Quantum supports the Q DECT and the Q Telephone. These phones do not provide the same level of features as systemphones. See the codes on Page 56. Page 12 Q DECT Telephone Display Viewing area for using features and identifying callers. Battery charge status Dark fill indicates charge level. Icon flashes red when almost empty. Display Keys Vary their function. Bottom line of display shows current function. Control Key Opens the main menu. Page 13 Feature Keys Provide quick access to commonly used features. Key Feature End Call End call. Cancel. Go back one menu level press briefly. Press to temporarily turn off microphone during a call. R Recall Used with Feature Codes. See Feature Code table on Page 56. Answer call. Start dialling. Open Redial List. Flashes to indicate Call incoming call. Handsfree Press to activate Handsfree mode speakerphone. Q Telephone The BT Quantum also supports the BT Q Phone shown below. The BT Q Phone supports basic call handling, programmable keys speed dial, feature codes etc., onhook dialling, and caller display. The BT Quantum is compatible with other standard telephones. Refer to your telephone user guide for information on how to use your specific telephone.

Page 14 Call Basics The following procedures describe how to answer and place internal and external calls, and how to use related features. The procedure you use will vary depending on the features available on the telephone you are using. For example, only a systemphone will allow you to select a command from the display. Answering Calls When your telephone rings you will be presented with the incoming number if available. On systemphones and the BT Q Telephone you will also be presented with a name if available BT Q DECT does not display names which are stored on the BT Quantum System. You can do one of the following to answer the call. Select Answer the call on the display. Lift the handset. Press the Handsfree key. Key light indications for Incoming Calls The systemphone Line keys are equipped with lights that indicate the status of the lines. The BT 5330 and BT 5320 systemphones are equipped with dual coloured lights. The lights are represented graphically on the BT 5360. A green light indicates the Line you are using or if multiple calls are ringing your phone the green flashing light indicates the first call presented to your telephone. This is the line that will be answered by pressing Answer the call or by going off hook. The line lights flashing red indicate the other incoming calls. You may answer any of the lines by pressing the

associated line key. The BT 8562 and 8525 systemphones lights are red only. A flashing light indicates an incoming call. When multiple calls are ringing your telephone the flashing keys indicate the lines the calls are on. Using Auto Answer for internal calls You can programme your systemphone to work in Auto Answer mode. You can speak to the caller without touching the systemphone. Note Incoming external calls override the Auto Answer mode and ring the telephone. Press the key. Select Auto Answer. Select the required option Set Auto Answer or Cancel Auto Ans to set or cancel the automatic answer mode.

Page 15 Making Calls Making an External Call. Lift the handset, or use the Handsfree key if available, and select a free line in one of the following ways. Dial 9 to select a line from Line Group 1. Dial 760 769 to select a line from Line Groups 2 to 11 respectively. Press Line key 1 for line 1, Line key 2 for line 2, and so on. This only applies if the Programmable Keys are programmed as line keys this is the default setting. Dial the external telephone number. On a systemphone if you do not lift the handset then you may enter digits in predial mode. Digits will not be sent for processing until you lift the handset, press the Handsfree key, or select Dial from the display. If you enter an incorrect number you can press the.From a BT 5320, 5330, 5360, 8568 or 8528 systemphone select a line and dial 141 followed by the external number. From all phone types, dial 9 or 760769, and dial 141 followed by the external number. A free line is automatically selected and the number dialled. Note Extensions can be programmed so that the telephone number is automatically withheld on all external calls. See the Administration manual for the programming instructions. Making an Internal Call You can make an internal call in one of the following ways. Page 16 Select Internal call on the display, and select the desired extension from the list. The display will show the extension number, or the extension name if available. Refer to the Administration manual for instructions on programming extension names. Making a Call to an Extension Group Your BT Quantum system may be programmed with up to 20 Extension Groups. You can call a group in one of the following ways. Then select the desired group from the group list. Placing a Call on Hold You can place an external call on hold in the system. To place an external call on hold. On a systemphone, while on the call, select System hold on the display or press the hold key.

The light associated with the Line key flashes to indicate the call is on hold. On a BT 8528 or BT 8568 systemphone the light flashes red. On a BT 5320, BT 5330 or BT 5360 systemphone the light flashes green. On a Q phone, Q DECT telephone, or a standard telephone press Recall R and hang up. To retrieve the call that is on hold. On the systemphone that placed the call on hold select Return to line on the display or press the Line key associated with the call. From another systemphone press the line key associated with the call. The line light is solid red. On a Q DECT telephone, or compatible standard telephones that placed the call on hold dial 719. This returns to the call placed on hold by the telephone. If an extension has two calls on system hold, selecting Return to line or dialling 719 will return to the first call that was put on hold. Note Only external calls can be placed on hold. Recall from Hold Calls placed on hold ring the extension that placed it on hold after 90 seconds. If the call is not answered within 30 seconds it rings the group or extension programmed to ring for incoming calls on the line. If the extension is busy after the 90 seconds a call waiting indication is given. Page 17 Transferring Calls You can transfer calls to other extensions or to external numbers. Transferring a Call to another Extension On a BT systemphone, to transfer a call to another extension. While on the call, select Internal trans on the display. Select the desired extension from the extension list presented on the display, or dial the extension number. Select Transfer or replace the handset. You can transfer a call to an extension when the extension has answered, while ringing the extension, or while busy tone is being returned from the extension. On a BT 8528 systemphone, Q DECT telephone, Q phone or a compatible standard telephone, to transfer a call. Press the Recall R or the Key on the telephone. Dial the extension number. Replace the handset.

Transferring a Call to an External Number Extensions should be programmed to allow External Divert so this feature can be used. By default all extensions are restricted from diverting or transferring external calls to an external number. Please refer to the Administration guide for the programming instructions. On a BT systemphone, to transfer a call to an external number. When a number is selected it is dialled on a free line. When the call is answered, press Transfer. Transferring an external call to an external number ties up two lines one for the incoming call and one for the external transferred call. On a BT 8528 systemphone, Q DECT telephone, Q phone, or a compatible standard telephone, to transfer a call to an external number. Press the Recall R or the Key on the telephone. Dial 9 or 760 769 and the external number. Replace the handset. Page 18 Speed Dial Speed Dial allows you to dial stored telephone numbers quickly. Speeddial numbers are either system numbers stored at a system level and available to all extensions, or personal numbers stored in your telephone and available on your extension. You can store a personal speeddial list of up to 50 numbers, and a system speeddial list of up to 999 numbers. System users may access any of the system speeddial numbers provided their class of service does not restrict them from dialling the number. Even though the extension's Class of Service restricts an extension from directly dialling a number, the Class Of Service Override allows that extension to access all system speeddial numbers. For a description of Class of Service Override, refer to the BT Quantum Administration Guide. Adding Numbers to your Personal Speeddial list To add a personal speeddial number. Page 19 Accessing the Personal and System Speeddial lists from a BT 5360, BT 5330 or 5320 systemphone Scroll through display screens and select Directories. Select PER speed dial for personal numbers and SYS speed dial for system entries.

Enter the first letter of the name or scroll through the entries to locate the entry you need. Select the name. A line is automatically selected and the number dialled. If some numbers have been entered without names, they are presented at the end of the list. Accessing the Personal and System Speeddial lists from a BT 8568 systemphone Press the Directory key. Select PER speed dial for personal numbers and SYS speed dial for system entries. Enter the first letter of the name or scroll through the entries to locate the entry you need. Select the name. A line is automatically selected and the number dialled. If some numbers have been entered without names they are presented at the end of the list. After an index number is entered you can use the Cursor keys to scroll through the list. You can also press the key and enter the first letter of the name. When the entry is selected go off hook. A line is automatically selected and the number dialled. System speed dial on a BT 8528 systemphone On a BT 8528 systemphone when Directory key is selected the display shows the System Speed Dial List only. Page 20 To select a system speed dial you can Enter the index number or scroll down the entries to locate the entry you need and go of hook or press the speakerphone key to dial the number. Press the key and enter the first letter of the name to locate the entry you need. Adding Numbers to your System Speeddial list. On a systemphone access the Directory. On a BT 8568 systemphone, press the Directory key. Up to twenty digits may be stored in any location. A name of up to sixteen characters, including spaces, can be used for each entry. Select a line group if you wish to dial the number over a different line from the default by default all numbers are dialled over Group 1, accessed by dialling 9. Press the Handsfree key to finish programming.

Note It is not possible to add system speed dial entries from a BT 8528 systemphone, Q DECT telephone, Q phone or a compatible standard telephone. Voicemail Your BT Quantum system may be programmed with three different types of voicemail. Extension voicemail voicemail allocated to a specific extension. By default, extensions are not allocated voicemail. Group voicemail voicemail shared by an extension group and accessed by any extension in the group. If group voicemail has been configured on your system, any voicemail messages for the group will be recorded in the group voicemail when Group Divert is directed to voicemail. By default, groups are not allocated voicemail. System voicemail voicemail assigned to one or more lines and shared by all extensions. On your BT Quantum system, System voicemail may be programmed to answer incoming calls to all extensions.

It is set up to answer specific lines. The length of time a call rings before System Voicemail answers may also have been defined. Page 21 When voicemail is allocated to an extension or group, Divert no answer and Divert on busy are automatically set to send calls to voicemail for the extension or group. Please consult your system administrator or refer to the BT Quantum Administration Guide for information on how to configure group or the system voicemail. Accessing voicemail from a BT Quantum 8568, 5320, 5330 and 5360 Systemphone. Press the key. A voice prompt is heard asking for the extension number. Enter the voicemail password 1111 by default. A voice prompt is heard "You have X new messages and Y old messages" The following options are displayed voice prompts are also heard for these options. Play Mailbox Options Exit Note Each message is time stamped to tell you when it was received. Dial 1 to skip the time stamp. When replaying a message the options are voice prompts are also heard for these options. Next message Erase message Forward message Page 22.

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